



# PROVIDER ALERT

Oct. 1, 2022

**Alert Summary:** This alert provides information regarding changes to the Partial Hospitalization Program Service Request Form.

Dear Provider,

The Service Request Form (SRF) for Partial Hospitalization Program (PHP) has been updated. A read-only version of the updated SRF will be posted on Optum Idaho's website for 30 days, beginning Oct. 3, 2022.

The PHP SRF has been enhanced to make it easier for providers to submit necessary information and request services. The changes are noted below:

- Removed field requiring Provider NPI
- Added radio buttons to select either Initial or Continued Services Request
- Added field to allow for requesting a specific number of units
- Added field to enter a Service End Date if requesting a specific number of units
- Added fields to enter a Clinician Name and Phone number who can answer member-specific treatment-related questions
- Rearranged the Clinical Justification text fields to align with the ASAM 6 Dimensions
- Added a Discharge Plan Section with field for Estimated Discharge Date and fields for Identified Services and Providers
- Form Submission instructions amended to specify "clinical documentation from the past 30 days"
- Diagnosis Information section amended to identify F-Code and DSM-V Diagnosis Description
- Set the Clinical Justification text fields to 1500 characters
- Added additional information and another option in the submission section

The fillable SRF will be posted and available for use on Nov. 1, 2022. After this date, requests submitted on the previous version of the form will not be accepted.

If you have any questions, please contact the Clinical Team at 1-855-202-0983, Option 1.

Thank you,

The Optum Idaho team